



# Privacy Notice

## Who is Somerset Hockey Association?

Somerset Hockey Association is a county association and the Association is the Data Controller. As a Data Controller it is legally required to process your personal information fairly and in a transparent manner.

## How can I contact Somerset Hockey Association?

If you need to contact the club, you can email us directly at:  
[Jomcdermid.yshc@btinternet.com](mailto:Jomcdermid.yshc@btinternet.com).

Does Somerset Hockey Association have a data protection officer?

While everyone at Somerset Hockey Association is committed to protecting and respecting your privacy, we have a Data Protection Officer who deals with all aspect of personal data at Somerset Hockey Association.

How do you use my information for communication or marketing purposes?

When you sign up to receive any of our email communications we will use the information you provide to us, usually just your name and email address, to enable us to send you updates. We will process your personal information for this purposes based on your consent.

You can withdraw your consent at any time. If you withdraw your consent, we will stop sending you our updates as requested.

Can I unsubscribe from communication or marketing?

Don't worry, if you decide at any point that you no longer want to receive these emails, you can unsubscribe at any time. Please email any of the email addresses set out in this notice.

## How long do you keep my information if I opt-in?

We will generally send you updates until you choose to unsubscribe from receiving them. However, if we have not heard from you for a while or notice that you have not opened our emails in a period of 24 months, we will remove your details from our database.

There's nothing stopping you from subscribing again at any time.





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## **Where does Somerset Hockey Association store my personal information?**

All email addresses you provide to us is stored in Mailchimp which is a secure, password protected and encrypted database. As such Mailchimp acts as a Processor of the club's data as defined under GDPR. Their Privacy Policy is available [here](#).

We also use the England Hockey Player Pathway System for those members in the development and academy system.

## **Does Somerset Hockey Association share my information with anyone?**

The recipients of your personal data are limited exclusively to the people who have a need to know such information to perform their responsibilities. We do not sell your personal information to any third parties.

## **What are my rights under data protection legislation?**

Data protection legislation provides you with certain rights when it comes to the processing of your information. These rights include the right to access your information, to update incorrect information, to delete your information, to restrict processing of your information, to transfer your information and to object to its processing. You can find further information on your data protection rights and which apply to you from the Information Commission's Office (the "ICO").

## **What do I do if I'm not happy?**

We are committed to protecting and respecting your privacy. However, if you're not happy with how we collect or process your information or just want some further information on your rights, you can contact us using the email addresses and postal address set out in this notice.

We will work with you to resolve any issues you may have and aim to answer any question raised by you as soon as possible. You can also make a complaint to the ICO – further information can be found at [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns).

